

# QUALITY POLICY

GNY EQUIPMENT, INC. IS COMMITTED TO DELIVERING QUALITY PRODUCTS ON TIME AT MINIMAL OPTIMUM COST.

***WE ARE DESIGNER, MANUFACTURER AND SUPPLIER OF AVIATION GROUND REFUELING AND LIQUID, OIL, GAS AND HOT AIR HANDLING EQUIPMENT.***

OUR PRIMARY OBJECTIVE IS PURSUING CUSTOMER SATISFACTION BY:

- CONTINUALLY IMPROVING PROCESS EFFICIENCY AND EFFECTIVENESS OF THE QUALITY MANAGEMENT SYSTEM (QMS).
- PROVIDING A FRAMEWORK FOR ESTABLISHING AND REVIEWING QUALITY OBJECTIVES.



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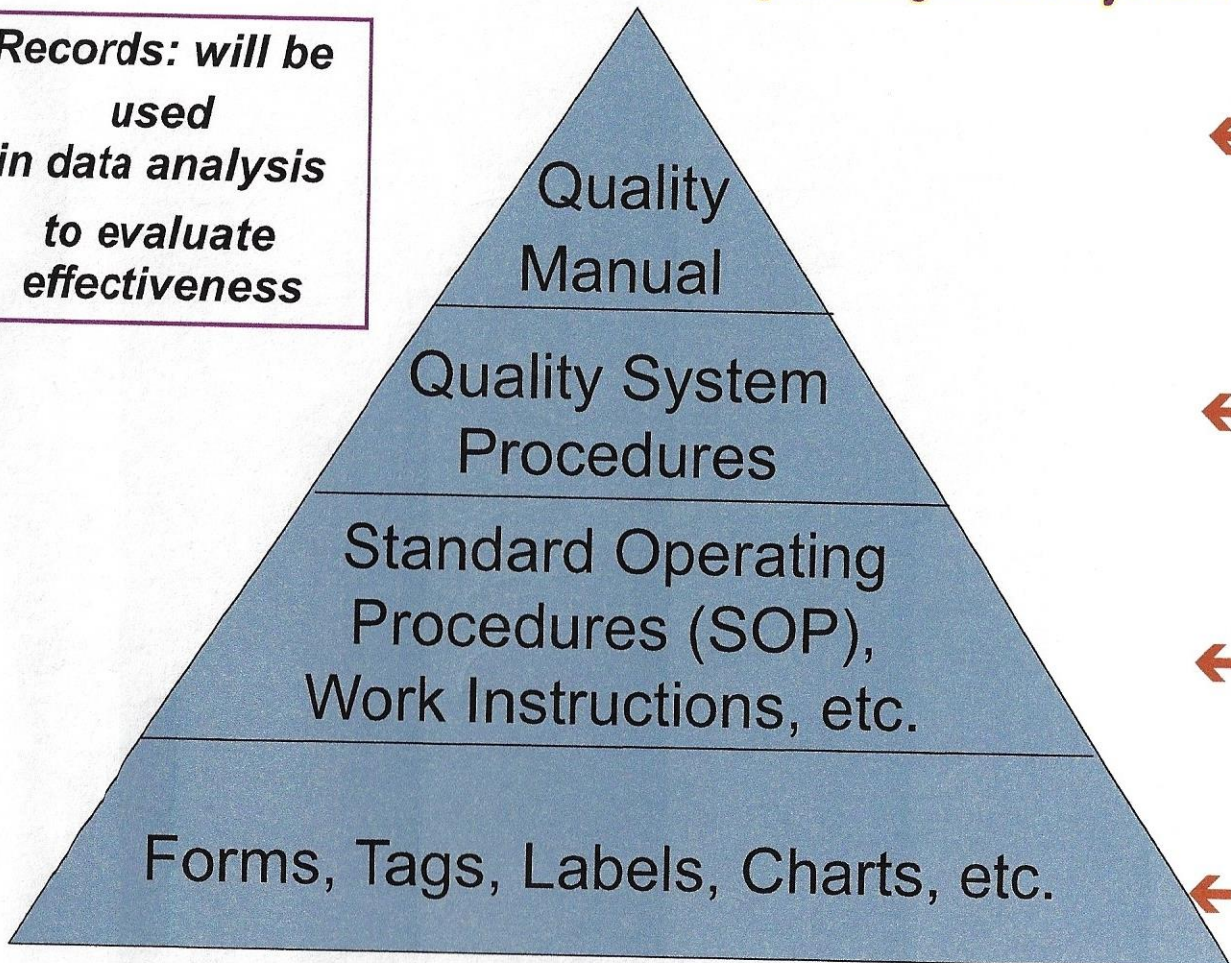
JAY SHAH  
CHIEF EXECUTIVE OFFICER  
GNY EQUIPMENT, INC.

# ISO 9001

## QMS Documentation Progression

QMS: Quality Management Systems

*Records: will be used in data analysis to evaluate effectiveness*



← Level 1  
Defines Approach & Responsibility

← Level 2  
Defines WHO, WHAT, WHEN

← Level 3  
Answers HOW

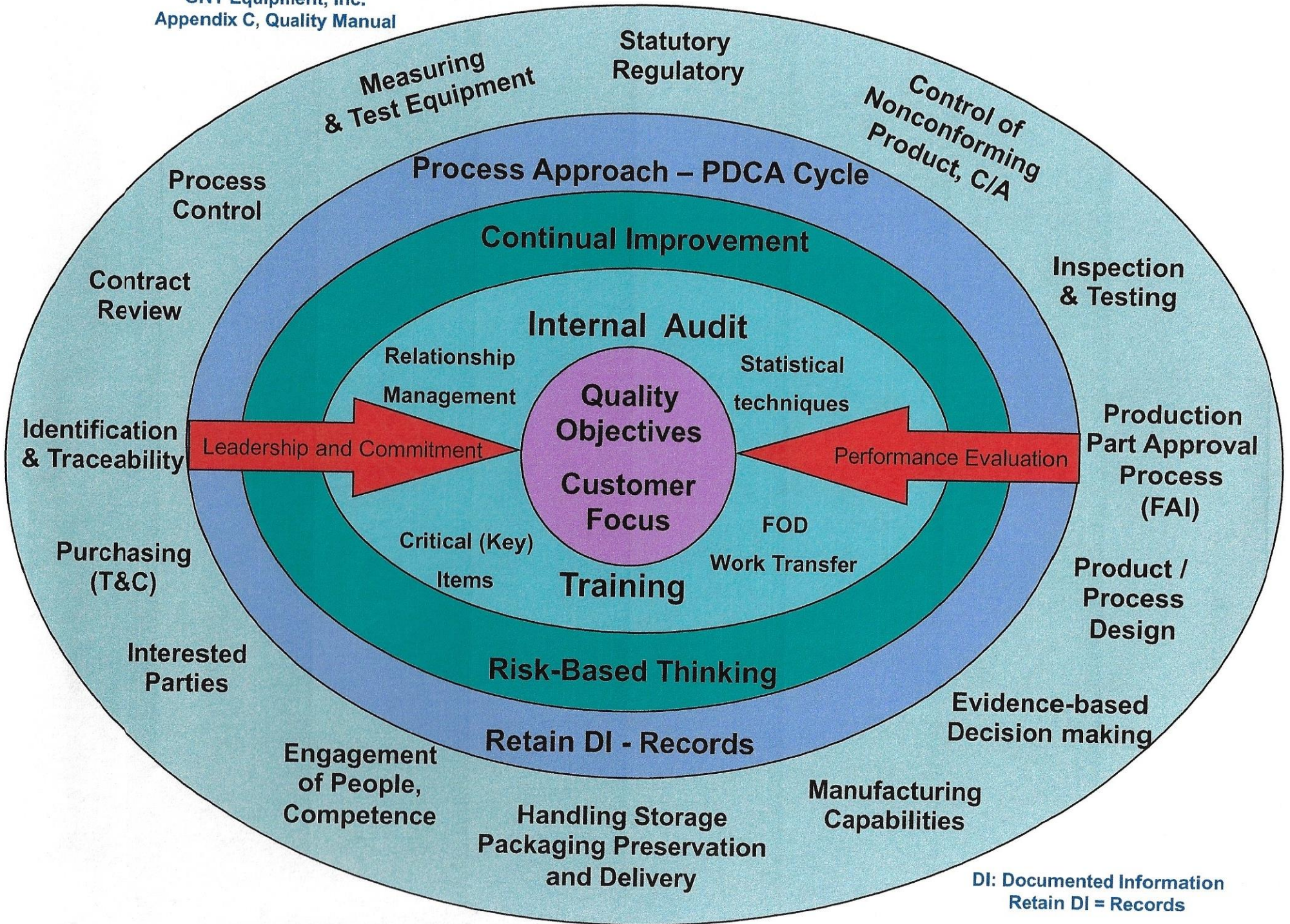
← Level 4  
Prompts recording of information

**Results: shows that the system is operating**  
(DI: Documented Information, Retain DI = Records)



# Quality Systems – ISO 9001:2015

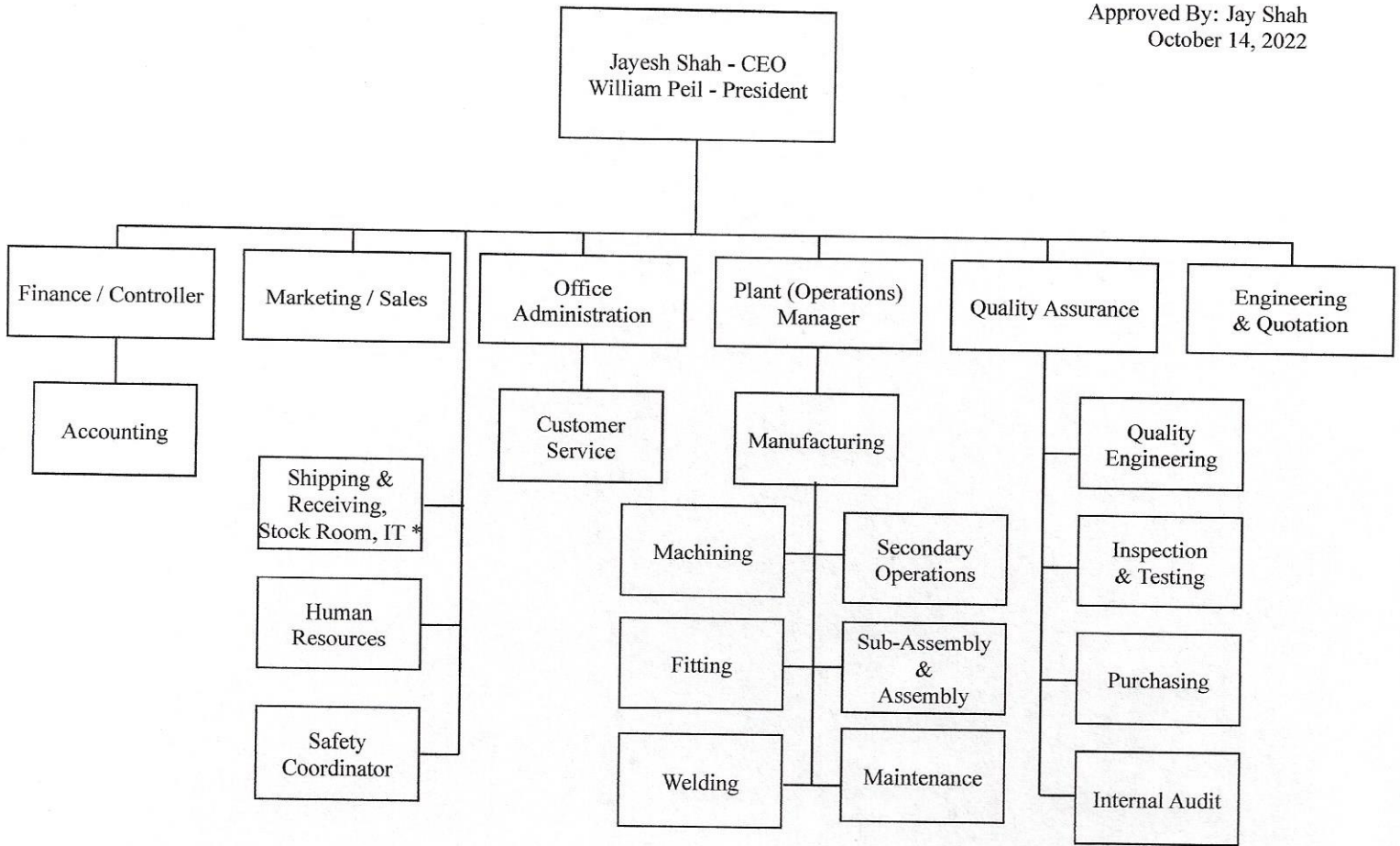
GNY Equipment, Inc.  
Appendix C, Quality Manual





## Organization Chart GNY Equipment, Inc.

Approved By: Jay Shah  
October 14, 2022



\* ISO 9001 Management Representative has direct access to Top Management (Megan Peil)

# CONTINUAL IMPROVEMENT LOOP

